



TRAINING AGENDA

Sustainable Utility Management

January 30, 2018

Florence DHEC Office
145 E. Cheves Street
Florence, SC 29506

Class information: This workshop will target ten key management areas of sustainability as well as identifying your utility operational performance through a self-assessment. Five (5) hours of CEU training will be given for the completion of this class. Lunch is included in the class fee.

Instructors: Phil Harris, SCRWA Wastewater Technician/Trainer
Chris Spencer, SCRWA Asset Management Specialist

Agenda:

8:30 - 9:00 am	Registration and morning refreshments
9:00 - 9:30 am	Introduction and workshop overview
9:30 - 10:00 am	Review of ten key management areas
10:00 - 10:30 am	Team assignments and objectives
10:30 - 11:30 pm	Utility self-assessment performance worksheet process
11:30 - 12:00 pm	Utility self-assessment performance worksheet reports
12:00 - 12:30 pm	Working lunch (provided)
12:30 - 1:30 pm	Improving utility performance outcomes worksheet process
1:30 - 2:30 pm	Utility performance goals for improvement
2:30 - 3:00 pm	Follow-up action plan and workshop evaluation

Cost: \$15 per attendee

Registration: Pre-registration is required. To register online, visit www.SCRWA.org. Please register at least one week before the class begins.

This training is provided by SC Rural Water Association in conjunction with National Rural Water through a sub-award agreement with USDA Rural Development and EPA, and in collaboration with South Carolina Department of Health & Environmental Control.