**Mission Statement**

Our mission is to provide technical assistance, training, public education and outreach, publications, members services and legislative monitoring.

**Vision Statement**

Our vision for the South Carolina Rural Water Association is to be South Carolina’s premiere resource in meeting the dynamic needs of the water and wastewater industry.

**Benefits of being a SCRWA Member:**

- On-site technical assistance
- Educational training offering continuing education hours (CE hours)
- GIS mapping
- Water loss auditing
- Assistance preparing Consumer Confidence Reports (CCRs)
- Sanitary survey inspection assistance
- Water rate analysis
- Regulatory compliance assistance
- Policy and procedure development
- Emergency response/recovery assistance (visit SCWARN.org for more information)

**Affinity Partnerships:**

- **LACI**: Legislative Advocacy and Communications Initiative
- **Bailey Special Risks**: Cyber Security
- **CoBank**: Simple Finance Solutions
- **Cyber Solutions**: IT Practices & Solutions
- **Gallagher**: Commercial Insurance and Risk Management
- **Jump Start**: Online Test Preparation
- **Live Oak Bank**: Guaranteed USDA Loans
- **Sunbelt Rentals**: Equipment Rental
- **SunCoast Learning**: Online Training
- **Rural Water Impact and Municipal Impact**: Website Development
- **Rural Water Loan Fund**: Low Cost Funding
- **Ford/Fleet Program**: Volume Incentive Program
Wastewater Technical Assistance
Wastewater technical assistance is provided to wastewater systems through one-on-one, on-site technical assistance. Below are some examples of the services we provide:
• Smoke Testing and Sewer Camera Inspections
• Collection System Evaluations
• Treatment Process Troubleshooting
• Certification Exam Prep
• Wastewater Rates Analysis
• Budget Assistance
• Regulatory Compliance Assistance
• Policy and Procedure Development

Water Technical Assistance (Circuit Riders)
The Circuit Rider Program provides on-site, one-on-one technical assistance to public water systems. Examples of assistance include:
• Leak detection assistance
• Vulnerability assessments and emergency response planning
• Pipe and valve location
• Water rate analysis
• Regulatory compliance assistance
• Policy and procedure development

Asset Management
Asset Management (AM) is the management of physical assets including asset inventory, maintenance, inspection and replacement. The development of an AM plan plays a key role in determining the operational performance of a utility and acts as a business model for long-term sustainability. Twice a year, SCRWA offers a one-day workshop on the 5 keys to AM. All attendees are provided a tool box to assist in the development of a utility-specific AM plan and SCRWA staff will provide on-site technical assistance in AM implementation.

Energy Assessments
SCRWA has an certified Energy Auditor on staff who can perform energy audits at no cost to your utility. The audit report is extremely useful and some paybacks can be immediate. The energy audit includes:
• A walk-through of the facility to evaluate equipment and practices that affect energy consumption
• An energy assessment report that includes a utility-specific energy usage analysis
• A projected return-on-investment summary

Training
SCRWA’s training program strives to provide water and wastewater specialists with relevant and up-to-date training opportunities for continuing education units (CEUs), professional advancement and important health and safety courses. Training classes are offered regionally throughout the state. Examples of classes we offer include:
• OSHA Safety Courses
• Operations and Infrastructure
• Sustainability and Optimization
• Water and Wastewater License Advancement and Exams
• CPR and AED Training

GIS Mapping Service
The GIS Mapping Service provides utilities access to GIS technology and accurate system mapping at an affordable rate. Small systems may be eligible for this service at no charge. The following services are provided through our GIS Service:
• System and as-built map scanning to digital format
• Verification and data logging of infrastructure
• Data compilation of installation, manufacturer, pressures and other relevant information
• Generation of system maps, including wall maps and map books
• GIS equipment rental, training & consulting services

Source Water Protection Program
Our Source Water Protection Program assists in the development of a grassroots, stakeholder driven process with the ultimate goal of protecting the source of drinking water. With a watershed specific source water protection program & SCRWA’s assistance, you can work to guarantee clean, abundant drinking water at the source, which helps reduce treatment costs, boosts economic development and encourages community engagement and education.

Sanitary Survey Compliance and Water Loss Auditing
On-site consultation and technical assistance by Regulatory and Compliance specialists are available prior to, and following, your annual sanitary survey. This service will assist your system’s compliance with DHEC regulations. Specialized assistance on the water loss auditing component of the sanitary survey can be requested, as well as consultation and assistance on corrective actions, as cited by audit results.

Workforce Development (Apprenticeship Program)
SCRWA has developed and registered a nationally recognized Water and Wastewater Operations Specialist Apprenticeship Program through the SC Department of Labor. The 2-year Apprenticeship Program combines robust classroom & online training with hands-on workshops and on-the-job learning. The program is intended to be used by utilities to further the opportunities of current unlicensed staff as well as grow the available workforce by training SC’s young professionals and retraining workers from other disciplines.